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5/11/2009

Mr David Ferrier
Resultz Corp Pty Ltd

Dear David

Having just undertaken the two day seminar, I found it to be most beneficial, professionally presented and thoroughly enjoyable.

It has changed my ability in the way I communicate not only with customers but also in my personal life.

I continue each day to practice these new techniques as I know it is an integral part in my future to become a conscious, reflective communicator, to improve closing skills and to build new and rewarding relationships in my life.

It has made me more aware of communication barriers and road blocks. As I look ahead with confidence, these skills will offer significant opportunities in business and personal development.

Thanks David for your gripping presentation.

Yours Faithfully

A handwritten signature in black ink, appearing to read "Rebecca Jaeschke".

Rebecca Jaeschke
General Manager