

David Ferrier Elite Conversions Unit 13 / 19 Delamere Avenue South Perth WA 6151 November 14th 2000

Dear David

We recently had 4 Representatives / Account Managers attend seminars held by Elite Conversions. These were well received by them with the following remarks made in reference to their contentpowerful, thought provoking, dynamic and all encompassing.

One of our attendees who handles internal sales has since voiced his desire to enter into a full time sales position. Our other sales people are now using your techniques to good effect with positive feedback at our weekly sales meetings.

Thanking you

Yours sincerely

Ian Finlay