L.J. HOOKER

Kensington

 fax
 08 8431 2316

 tel
 08 8431 6088

 email
 kensingtonsa@ljh.com.au

 internet
 www.ljhooker.com.au/kensingtonsa

10 March, 2003

David Ferrier Elite Conversations Level 21,197 St George Terrace PERTH WA 6000

Dear David

In reference to this course it was an experience NOT TO BE MISSED and one I thoroughly enjoyed. The level of motivation was outstanding and the delivery BRILLANT. Having done and been a "Future Champion" and having entered "The Champions Program" one can not compare the two programs. The similarities are many and yet VERY DIFFERENT.

Both will enhance your future performance but on different levels. "Future Champions" deals with sales people entering Real Estate, Elite Conversations deals with advanced sales techniques and body language. The two courses compliment and adds to your personal and professional development. It was a profound experience that positively will benefit any serious Management team or Sales Consultants. I would highly recommend your course towards a more OUTSTANDING future! Interesting and enlightening.

Kindest Regards LJ HOOKER KENSINGTON

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Registered Real Estate Agent, Auctioneers, Property Managers, M.R.E.I., M.S.A.A. 295 Kensington Road, Kensington Park, SA 5068 PO Box 4, Kensington Park, SA 5068

This business is independently owned by the proprietor Richard Thwaites Real Estate Pty Ltd ABN 30 008 568 771

Section 7 statements relating to encumbrances and other matters affecting the above property may be inspected at agents office 3 business days prior to auction and 30 Minutes before same commences. NOTE: The particulars of this brochure are supplied for information only and shall not be taken as a representation in any respect on the part of the vendor or agent. All measurements approximate.