

4<sup>th</sup> February 2009

David Ferrier  
ResultzCorp Pty Limited  
Suite 12, Level 1  
118 Halifax Street  
ADELAIDE SA 5000

Dear David

### ***Testimonials***

Thank you for your inspirational, motivational and humorous presentation at our networking event on Tuesday 3<sup>rd</sup> February 2009 at the Marion Hotel.

Your presentation on "Reading Body Language in Business" was well received and enjoyed by all those who attended.

Comments from our staff:

Thank you David for enlightening me on just how important it is to be aware of and watch for body language when dealing with people not only in business but also in my personal life!

#### ***Rosemary Williams***

Special Projects/Events Manager

"Reading Body Language" workshop was a good refresher from a customer service point of view.

It is a great reminder not only to listen but to pay more attention to body language. What I learned was to look for "Clusters".

#### ***Daniela Merrill***

Office Administrator/Receptionist

A very thought provoking and helpful presentation David! I think that your emphasis on watching for body language will assist people, particularly in the sales area, to be more aware of their customers/clients needs. I am sure that your humorous slant will help people to remember your presentation for a long time to come!

#### ***Alan Amezdroz***

General Manager

The Inner Southern Business Enterprise Centre wishes you well with your presentations in the future!



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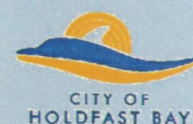


**Government  
of South Australia**

Department of Trade and  
Economic Development



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**MARION**



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